## CITIZEN COMPLAINT RESOLUTION 2013-05-21-01

WHEREAS, it is hereby declared that the City of Payne Springs, Texas establish local written Citizen Complaint Procedures regarding its Texas Community Development Block Grant Programs; and

WHEREAS, it is further declared that establishment of such procedures requires the designation of a person to receive and respond to such complaints; and

WHEREAS, it is the intent of the City of Payne Springs, Texas to investigate complaints about proposed TxCDBG activities or implementation of past TxCDBG assisted activities.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF PAYNE SPRINGS, TEXAS;

- 1. That the City adopts the attached citizen complaint handling procedures.
- 2. That the City Council designates the City Secretary as the Community Development Citizen Coordinator.
- 3. That the City directs the Community Development Citizen Coordinator to receive and respond to complaints.

PASSED AND APPROVED THIS DAY OF MAY, 2013.

Rodney Renberg, Mayor

ATTEST:

Karen Juica, City Secretary